

BANWARI LAL JINDAL SUIWALA COLLEGE, TOSHAM

Student Satisfaction Report 2020-2021

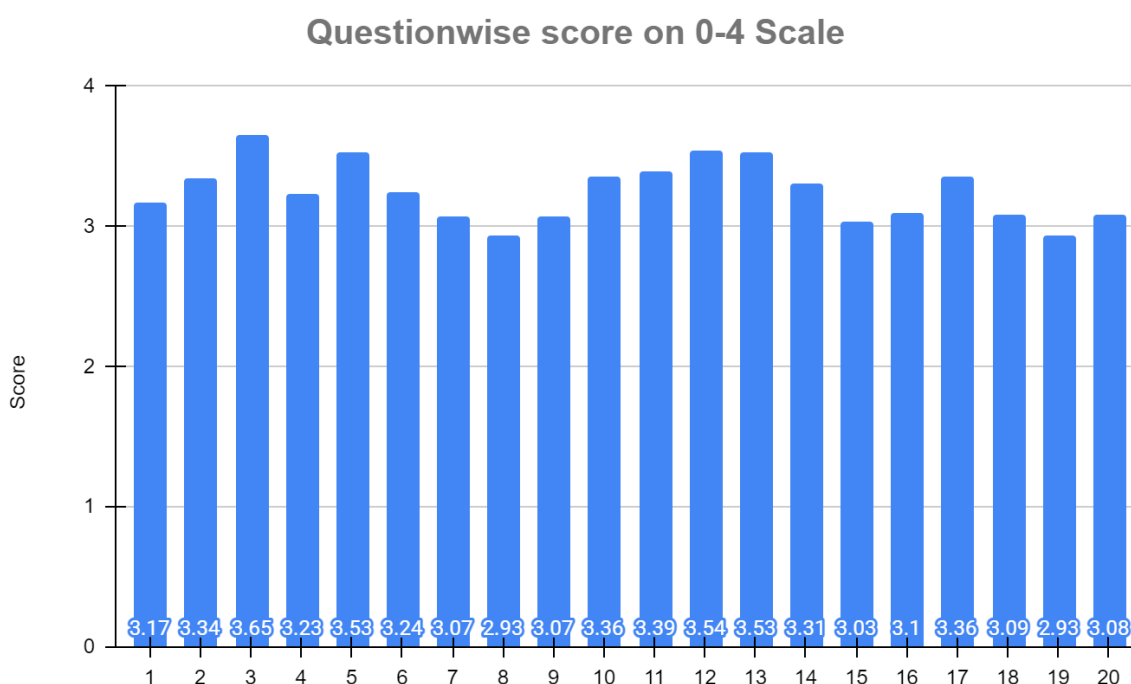
CRITERION II – TEACHING-LEARNING AND EVALUATION

2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2020-21), Students Satisfaction Survey (SSS) was conducted among the final year UG and PG students of the college through Whatsapp and email with the help of Mentors and volunteer students and later the data was entered in excel sheet. The questionnaire has been framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The result of this survey is based on the responses of 100 students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

S.No.	Question	Mean Score
1	How much of the syllabus was covered in the class?	3.17
2	How well did the teachers prepare for the classes?	3.34
3	How well were the teachers able to communicate?	3.65
4	The teacher's approach to teaching can best be described as effective	3.23
5	Fairness of the internal evaluation process by the teachers.	3.53
6	Was your performance in assignments discussed with you?	3.24
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.07
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	2.93
9	The institution provides multiple opportunities to learn and grow.	3.07
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.36
11	Your mentor does a necessary follow-up with an assigned task to you.	3.39
12	The teachers illustrate the concepts through examples and applications.	3.54
13	The teachers identify your strengths and encourage you with providing the right level of challenges.	3.53
14	Teachers are able to identify your weaknesses and help you to overcome	3.31

	them.	
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.03
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.10
17	Teachers encourage you to participate in extracurricular activities.	3.36
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.09
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	2.93
20	The overall quality of teaching-learning process in your institute is very good.	3.08



21 Give three observations / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions)

A good percentage of students (25%- Extremely satisfied and 60%- satisfied) is happy with the quality of Teaching Learning in our college.

Students have expressed overall satisfaction regarding the syllabus completion and laboratory experiments (Approx 60%), preparedness of the teachers (95%) and communications with the students (73%).

Students have appreciated the teachers attitude towards teaching and fairness in evaluation. However, they have requested for more student exchange programmes. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey.

The college provides ample opportunities for cultural activities, sports activities and extra curricular activities. The students have expressed satisfaction regarding the mentorship programme run by the college.

Students have also acknowledged various extra curricular activities, subject enrichment activities, NCC Camps, NSS Camps, organisation of various seminars. This has helped students in learning other subjects/ practicals which were beyond their prescribed curriculum.

The SSS has also pointed out a few grey areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:


- Institute needs to promote internships for PG courses and inclusion of skill based courses.
- Enhanced use of ICT in teaching like smartrooms and use of e-contents.
- More textbooks needed as per the syllabus in the college library.
- Computer facility for the students with internet
- More security measures
- Activity and common room for the students.


Student Satisfaction Survey 2020-2021

Action taken report

The IQAC and College Authority give utmost importance to the findings of this survey because this way students come to believe that even they have a say in policy making. The suggestion from the students were communicated to the authorities and as a result following steps has been taken:

- The college has signed a MoU with the Central Soil Salinity Research Institute, Karnal for providing more opportunities to the college PG students. However due to Covid-19 protocol student exchange programs for PG courses could not be possible so the all the PG departments were guided to organise many online activities to fulfill the requirements of the students such as webinars, online lectures, online Workshop etc.
- The college has been continuously emphasizing the use of ICT facilities and for this a new conference room has been established with multimedia projector and ICT facilities. The faculty is guided to make maximum use of the ICT as teaching learning tool. The teachers are continuously engaged in regular online teaching through Google Meet, Zoom and the college YouTube channel specially made for the same.
- Our Library is a very rich library in this area having more than 25000 books, journals of various subjects, periodicals etc in addition to these books. Due to syllabus change new books are required, therefore the concerned teachers are directed to supply the list of required books to the library, so that the books as per the latest syllabus can be purchased. Individual ID is also provided to the interested students to Login in INFLIBNET account, so that they can access web resources as per their convenience.
- The college has 3 computer labs with internet facility. Teaching faculty in Computer Science department is directed to make a schedule for the students for using the facility
- The Proctorial board of the college consisting of staff members takes care of the security of the students throughout the day. Random ID card checking is a common practice to control unwanted visitors. Beside this, a proposal for more CCTV in the college campus is under consideration for enhanced security.
- The college has separate common room for the girls, any scope for the common room/ activity room for boys will be discussed later.


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