

## **BANWARI LAL JINDAL SUIWALA COLLEGE, TOSHAM**

### **Student Satisfaction Report 2021-2022**

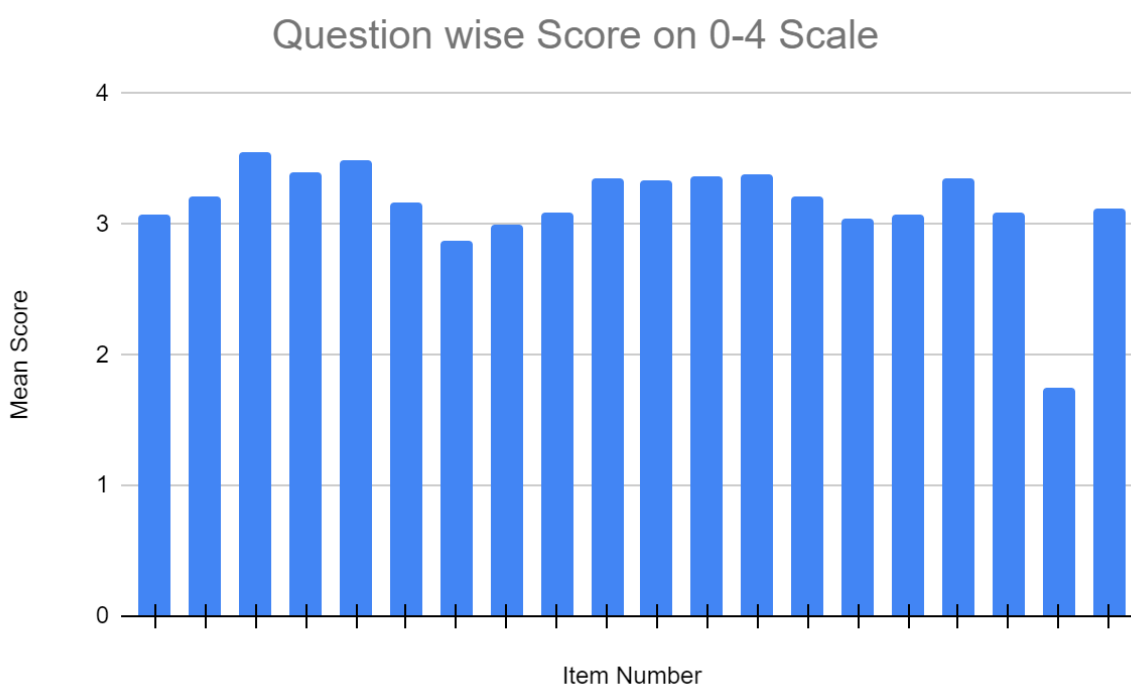
#### **CRITERION II – TEACHING-LEARNING AND EVALUATION**

##### **2.7.1 STUDENT SATISFACTION SURVEY**

For the NAAC AQAR (2021-22), Students Satisfaction Survey (SSS) was conducted among the second year and final year UG and PG students of the college through Google form via Whatsapp and email with the help of Mentors and teaching faculty and later the data was entered in excel sheet. The questionnaire has been framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The result of this survey is based on the responses of 133 students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

<b>S.No.</b>	<b>Question</b>	<b>Mean Score</b>
1	How much of the syllabus was covered in the class?	3.07
2	How well did the teachers prepare for the classes?	3.21
3	How well were the teachers able to communicate?	3.55
4	The teacher's approach to teaching can best be described as effective	3.39
5	Fairness of the internal evaluation process by the teachers.	3.49
6	Was your performance in assignments discussed with you?	3.17
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.87
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	2.99
9	The institution provides multiple opportunities to learn and grow.	3.09
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.35
11	Your mentor does a necessary follow-up with an assigned task to you.	3.33
12	The teachers illustrate the concepts through examples and applications.	3.37
13	The teachers identify your strengths and encourage you with providing the right level of challenges.	3.37
14	Teachers are able to identify your weaknesses and help you to overcome	3.22

	them.	
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.04
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.07
17	Teachers encourage you to participate in extracurricular activities.	3.35
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.09
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	1.75
20	The overall quality of teaching-learning process in your institute is very good.	3.12



**21 Give three observations / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions)**

In Spite of prevailing Covid-19 pandemic more than 75% of students responded that more their maximum syllabus was covered by the teachers in there respective classes

Students have expressed overall satisfaction regarding the preparedness of the teacher (92%),Internal evaluation ( Approx 89%), and communications with the students (75%).

Students have appreciated the teachers attitude towards teaching and fairness in evaluation. However,48% students have requested for more student exchange programmes, internship and field visit opportunities.

The college provides ample opportunities for cultural activities, sports activities and extra curricular activities. The students have expressed satisfaction regarding the mentorship programme run by the college.

Students have also acknowledged the role of various extra curricular activities, subject enrichment activities, NCC Camps, NSS Camps, organisation of various seminars. This has helped students in learning other subjects/ practicals which were beyond their prescribed curriculum.

**The SSS has also pointed out a few grey areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:**

- Enhanced use of ICT in teaching like use of projectors, smartrooms and use of e-contents
- Institute needs to promote internships for PG courses and inclusion of skill based courses.
- More textbooks needed as per the syllabus in the college library.
- Computer facility for the students with internet
- Availability of employment based courses

## Student Satisfaction Survey 2021-22

### Action Taken Report

Student satisfaction survey gives an opportunity to understand the viewpoint of the students regarding opportunities and facilities provided to them by the college. It is also important because this way students come to believe that even they have a say in policy making. Hence the suggestions and feedbacks provided in this survey were communicated to the authority and as a result following steps have been taken:

- Due to the prevalence of pandemic, regular class teaching has suffered a lot. The college had been strictly following State govt guidelines for Corona, so regular use of multimedia classroom was restricted until normal conditions. But all the teachers were regularly engaged in online teaching-live classes on Google meet & Zoom and class notes and supplementary material on whatsapp groups. With respect to this report the faculty has been again asked to enhance use of multimedia in their teaching.
- The college signed a MoU with the Central Soil Salinity Research Institute, Karnal for providing more opportunities to the college PG students, However due to Covid-19 protocol student exchange programs for PG courses could not be possible. As per the demand and requisite of PG programs the college has exploring more options which will be finalized soon.
- Our Library is a very rich library in this area having more than 25000 books, journals of various subjects, periodicals etc in addition to these books. Due to syllabus change new books are required, some of them are still not available, so the concerned teachers are providing material to the students. In addition to this Individual ID is also provided to the interested students to Login in INFLIBNET account, so that they can access web resources as per their convenience.
- The college has 3 computer labs with an internet facility. The students can use these computer for their studies after taking permission from teaching faculty in the Computer Science department as per slot available.
- As far as the availability of employment based courses are concerned, the college runs courses as per the curriculum of affiliating university. From the current session the university has adopted CBCS and some new courses are also introduced. It was decided in the IQAC meeting that the college will explore more options to introduce new skill based courses in the curriculum.

Coordinator  
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