

# **BANWARI LAL JINDAL SUIWALA COLLEGE, TOSHAM**

## **Student Satisfaction Report 2022-2023**

### **CRITERION II – TEACHING-LEARNING AND EVALUATION**

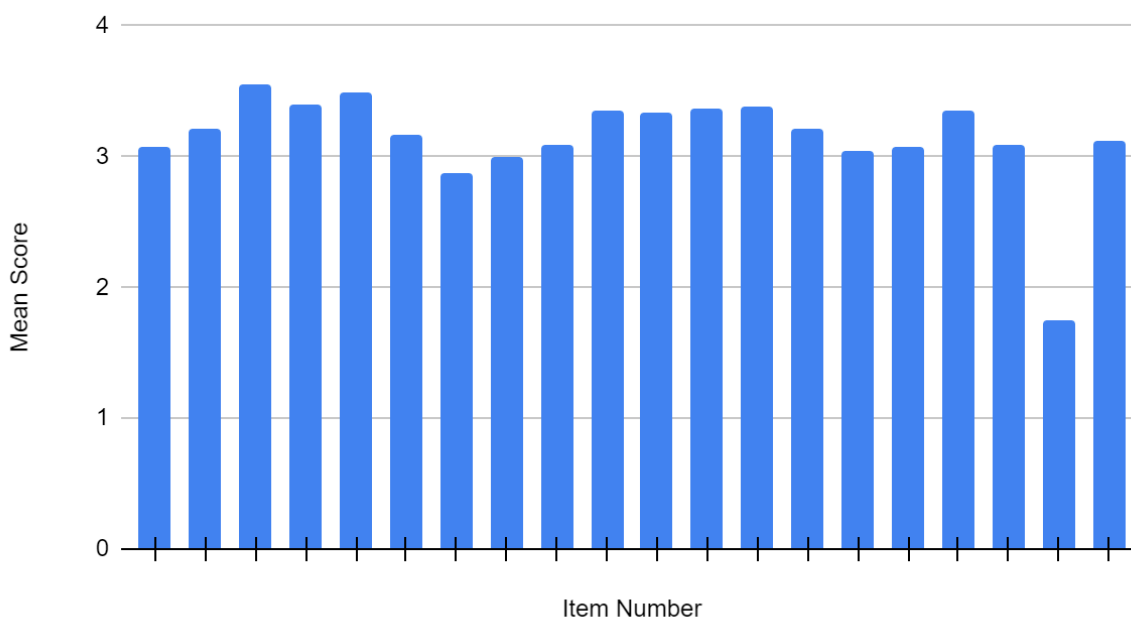
#### **2.7.1 STUDENT SATISFACTION SURVEY**

For the NAAC AQAR (2022-23), Students Satisfaction Survey (SSS) was conducted among the second year and final year UG and PG students of the college through Google form via Whatsapp and email with the help of Mentors and teaching faculty and later the data was entered in excel sheet. The questionnaire has been framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The result of this survey is based on the responses of 120 students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

<b>S.No.</b>	<b>Question</b>	<b>Mean Score</b>
1	How much of the syllabus was covered in the class?	3.57
2	How well did the teachers prepare for the classes?	3.61
3	How well were the teachers able to communicate?	3.35
4	The teacher's approach to teaching can best be described as effective	3.41
5	Fairness of the internal evaluation process by the teachers.	3.49
6	Was your performance in assignments discussed with you?	2.98
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.37
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	2.69
9	The institution provides multiple opportunities to learn and grow.	3.12
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.38
11	Your mentor does a necessary follow-up with an assigned task to you.	3.41
12	The teachers illustrate the concepts through examples and applications.	3.46
13	The teachers identify your strengths and encourage you with providing the right level of challenges.	3.40
14	Teachers are able to identify your weaknesses and help you to overcome	3.48

	them.	
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.03
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.20
17	Teachers encourage you to participate in extracurricular activities.	3.12
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.09
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	1.96
20	The overall quality of teaching-learning process in your institute is very good.	3.23

Question wise Score on 0-4 Scale



**21 Give three observations / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions)**

- Improvement in the computer and lab facilities.
- More student training and exchange programmes.
- Availability of employment based courses.
- More subject enrichment activities required.

### Analysis of the Results

It is evident from the results that 75% of the students agree about completion of the syllabus by the teachers in their respective classes.

Students have expressed overall satisfaction regarding the preparedness of the teacher (89%), Internal evaluation (Approx 82%), and communications with the students (78%).

Students have appreciated the teachers attitude towards teaching and fairness in evaluation. However, 48% students have requested for more student exchange programmes, internship and field visit opportunities.

The college provides ample opportunities for cultural activities, sports activities and extra curricular activities. The students have expressed satisfaction regarding the mentorship programme run by the college.

Students have also acknowledged the role of various extracurricular activities, subject enrichment activities, NCC Camps, NSS Camps, organization of various seminars. This has helped students in learning other subjects/ practicals which were beyond their prescribed curriculum.

Suggestions of the students:

- Improvement in the computer and lab facilities.
- More student training and exchange programmes.
- Availability of employment based courses.
- More subject enrichment activities required.



IQAC Coordinator

## Student Satisfaction Survey 2022-2023

### Action taken report

The IQAC and College Authority give utmost importance to the findings of this survey because this way students come to believe that even they have a say in policy making. The suggestion from the students were communicated to the authorities and as a result following steps has been taken:

1. The college has 3 computer labs with internet facility. Teaching faculty in the Computer Science department is directed to make a schedule for the students for using the facility. Moreover they are instructed to make a list of computers for software and hardware updation.

For Lab updation all the departments with practical subjects are asked for their inputs for lab enrichment.

2. The college already has signed an MoU with Central Soil Salinity Research Institute, Karnal for providing more opportunities to the college PG students. Recently the institute has signed one more MoU with Vaish College Bhiwani for exploring more vistas in research, students and teachers exchange and teaching -learning activities.

3. The college is affiliated with CBLU Bhiwani so we cannot design our own curriculum for new courses still the college is looking for more certificate courses/ employment based courses.

4. As per the suggestion of the student all the departments are asked to enrich their curriculum with extension activities like expert talk, extension lecture, seminar, workshop, tour, visits etc.



Coordinator  
Internal Quality Assurance Cell



Principal  
Principal,  
B.L.J.S. COLLEGE  
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